

November 2022 Newsletter

Place Availability - Matched Courses

You are currently in **Matched Courses** mode which shows the selected class types that have corresponding day and start times.
To view all available classes for the selected class types press the **All Courses** button found at the bottom of this page.

Show Family Courses

Students	Day	Time	Class	Teacher	No.	Mins	Loc	Act	Term	Section	Notes	Places
1	Tue	10.00	Stage 2	Lod Morrish	48548	30	Ande	Swim	October 2022	Main Pool - Middle		6
1	Tue	10.00	Stage 3	Richard Marlow	48549	30	Ande	Swim	October 2022	Main Pool - Lane 1 - Trial Side		7
1	Fri	11.00	Stage 2	Sean Harris	48415	30	Worc	Swim	Autumn 2022	Main Pool - Shallow End		6
1	Fri	11.00	Stage 3	Matthew James	48509	30	Worc	Swim	Autumn 2022	Main Pool - Middle		6
1	Fri	12.00	Stage 2	Matthew James	48508	30	Worc	Swim	Autumn 2022	Main Pool - Middle		6
1	Fri	12.00	Stage 3	Diane Reed	48442	30	Worc	Swim	Autumn 2022	Main Pool - Shallow End		6

Showing 1 to 6 of 6 entries

Courses For The Aimes Family

The table below shows all courses that members of The Aimes Family are scheduled to attend

Active Courses For Little

Little is not currently on a course

Active Courses For Other Family Members

Who	Location	Activity	Class	Course No.	When	Term
Little	Andover	Swimming	Stage 1	48558	Mon 11:30 AM	October 2022

Close

Reminder - Exciting New Enhancement!

In case you missed it in last months news letter, our developers have been very busy in the background, working on an enhancement to SwimSoft Online which we think you will find really useful!

Historically, if you operate from more than one location, or offer more than one type of activity, you would have to go in and out of each to see the place availability on each of the activity / location courses. With our new enhancement, you will be able to see spaces at multiple locations on different activities all in one place! You are also able to add / remove permissions for different staff members to be able to view different activities / locations.

You can already see matched courses on the Place Availability checker within one activity – with this new functionality, you will be able to see, for example, if you have space on a yoga class for Mum, at the same time as her child is swimming! We have been busy rolling this out to clients over the last month, and it has been really well received! We are gradually continuing the roll out, and if you would like this functionality to be activated sooner rather than later, please let the Support team know!

In the meantime, you can find a bulletin giving more information within your Knowledge Base!

Outside the box

From time to time a client tells us how they use SwimSoft Online to support their business or organisation in a non-standard way. We would love to hear if you are using a part of the software for something a bit outside the box??

Richard will go first! “A few years again when I was chair of the local school PTA we used the system to run and manage events such as the summer and winter fairs. Classes became stalls, students became helpers. We then allocated helpers to stalls. As you would expect, communication was simple and the system made it easy for our helpers to know where they should be when and for us to ensure we had all areas of need covered”

Help your swimmers WIN their swimming lessons with you for a half term!!!

We know that money is tight, and getting tighter, and with Christmas coming up, everyone is looking at where they can save. Unfortunately, children's swimming lessons are often seen as a “luxury” spend, and with the Swimming Teachers Association estimating that **1 in 3 children cannot swim**, and swimming lessons in high demand, we wanted to do something to help!

You may know by now that we are offering **25** parents the chance to win a half terms worth of lessons for their child **paid for by us!**

We wanted to let as many swim schools know, so in turn we can let as many parents know and enter. Please share our Facebook post with friends, family, clients – anyone who you feel it may be of interest to. We are happy for you to share in local Facebook groups too!

[View the competition here!](#)



WIN!!
YOUR CHILD'S
SWIMMING
LESSONS*

*TERMS & CONDITIONS APPLY

Christmas!

It is almost December so I give in! I will use the word!!

Just a reminder that this year we will have a shorter closure period with the office only being closed from 4pm Wednesday 21st December, reopening at 9am on Tuesday 2nd January.

One of our annual traditions has become spending a morning at our local foodbank, packing Christmas food hampers for the people who use the foodbank. We will be doing this on the morning of Wednesday 7th December. The Sales and Marketing team will be unavailable until 1pm, however, if you need to contact the Support team during this time, please email support@morsolutions.co.uk as emails will be checked periodically through the morning.



Did you know SwimSoft Online has a powerful notes system?

If you are in the **Notes** section of a client's **CDS** and create a new note, you can set a note date. Your note can be seen by pressing **Student** and **Notes** and will remain hidden until the specified date. When this date arrives, the note will show and remain showing until it is either marked as *Done* or *Deleted*.

This system can be used for many tasks, such as recording when a non-standard payment should be chased or making sure we follow up calls.

If you are using the notes system currently, we would love to know what you use it for!

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