

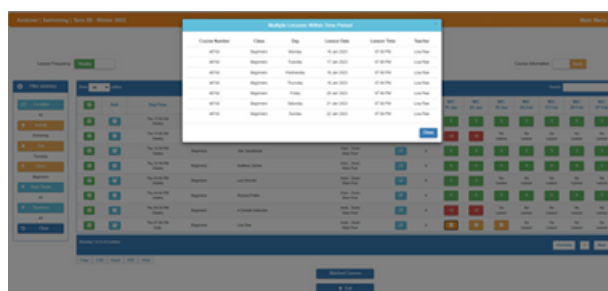
## HAPPY NEW YEAR!

We hope you all had a great Christmas and New Year break, and managed to get some time for yourself! We were all back in the office on 3rd January and it would appear that there is a collective New Years Resolution for the team to break a world record in biscuit consumption!! (We are absolutely smashing it, and super proud of ourselves!) We have hit the ground running with software enhancements continuing – you can read more about these below.

### Multi-site place availability

The current multi-site place availability enhancements have been really well received so far, with many users commenting on how much quicker and easier it is to find appropriate places and send communication. This system is due to be enhanced further in the coming weeks to show the number of students in each lesson. This further development is designed to ensure that users can fill every lesson, with it's aim being to help fill spaces if a client plans to leave in the near future, (especially if courses run continuously).

This will also enable those who run make up sessions to see spaces and fill them, and will help support 'class based' activities you may run, whether they are swimming related such as Aqua Zumba, or something totally different like Yoga!



### New Lessons Page

The "Lessons" page in the CDS has had a makeover too, which will be released in the next few weeks. The new page will allow you to cancel lessons and manage client fees as you do, meaning it will either issue credits or adjust pending collections accordingly. This enhancement is designed to ensure fees are handled correctly when removing a client from a course, whether they are leaving or moving.

### Purchasing awards



Since introducing the functionality within Client Hub which allows your clients to request / purchase awards, we saw an initial surge in usage, and have since seen many of you are using this part of the system really effectively! Some of our clients appear to have missed the communications about this being available, and others weren't aware of the certificate overprinting system within SwimSoft Online. If you are interested in allowing your clients to purchase awards via Client Hub, or you would like some guidance on certificate overprinting, please contact Lisa or Willow on support@morsolutions.co.uk